

CHC52021  
**DIPLOMA OF  
COMMUNITY  
SERVICES (CASE  
MANAGEMENT)**

## COURSE INFORMATION

This qualification reflects the role of community services workers involved in the delivery, management and coordination of person-centred services to individuals, groups, and communities. At this level, workers have specialised skills in community services and work autonomously within their scope of practice under broad directions from senior management. Workers support people to make change in their lives to improve personal and social wellbeing and may also have responsibility for the supervision of other workers and volunteers. They may also undertake case management and program coordination.

## RECOGNITION OF PRIOR LEARNING (RPL)

Available Upon Request

## ENTRY REQUIREMENT

- Must be 18 years old or above
- Completion of Australian Year 12 or equivalent
- IELTS Score of 5.5 or equivalent (Not applicable to Australian permanent resident/citizens)

## CAREER OUTCOME

- ✓ Senior Youth Worker
- ✓ Community Work Coordinator



## DURATION

104 Weeks (Incl. 24 weeks holidays  
& 10 Weeks of Vocational placement)



## CAMPUSES

Perth, Sydney, Melbourne




## STUDY MODE

eLearning, Face-to-face, Blended

 [apeiroinstitute](https://www.facebook.com/apeiroiducation)

 [admissions@apeiro.edu.au](mailto:admissions@apeiro.edu.au)

 [apeiro.edu.au](https://www.apeiro.edu.au)

 **PERTH**  
1/10 Victoria Ave  
Perth WA 6000

 **08 6558 0303**

**MELBOURNE**  
7 Joyce Street  
Springvale VIC 3171

**03 8512 9998**

**SYDNEY**  
133 Parramatta Road  
Granville NSW 2142

**02 9054 1255**

## Core Units

CHCCCS004 - Assess Co-existing Needs  
CHCCCS007 - Develop and Implement Service Programs  
CHCCCS019 - Recognise and Respond to Crisis Situations  
CHCCSM013 - Facilitate and Review Case Management  
CHCDEV005 - Analyse Impacts of Sociological Factors on People in Community Work and Services  
CHCDFV001 - Recognise and Respond Appropriately to Domestic and Family Violence  
CHCDIV001 - Work with diverse  
CHCDIV002 - Promote Aboriginal and/or Torres Strait Islander Cultural Safety  
CHCLEG003 - Manage Legal and Ethical Compliance  
CHCMGT005 - Facilitate Workplace Debriefing and Support Processes  
CHCPRP003 - Reflect on and Improve Own Professional Practice  
HLTWHS003 - Maintain Work Health and Safety

## Elective Units

CHCCSM009 - Facilitate Goal-directed Planning  
CHCCSM010 - Implement Case Management Practice  
CHCCSM012 - Coordinate Complex Case Requirements  
CHCCSM014 - Provide Case Management Supervision  
CHCCSM015 - Undertake Case Management in a Child Protection Framework  
CHCCSM016 - Undertake Advanced Assessments  
HLTWHS002 - Follow Safe Work Practices For Direct Client Care  
HLTAID011 - Provide First Aid



## What Next

Successful completion of Diploma of Community Services (Case Management) may give the learner the opportunity to further their studies to At Apeiro Institute or elsewhere. Candidates wishing to proceed to further their education in an Australian University will be advised to contact the University directly for enrolment purposes.